

## Did you know?

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City Walls Medical Centre also provides a health hub where you can measure your height, weight, BMI, lung function and blood pressure yourself without booking an appointment.

Please don't hesitate to ask Reception staff for more details



### City Walls Medical Centre

St Martin's Way  
Chester  
Cheshire  
CH1 2NR

Phone: 01244 357800  
Fax: 01244 470809

### Saughall Medical Centre

9 Church Road  
Saughall  
Chester  
Cheshire  
CH1 6EN

Phone: 01244 881590  
Fax: 01244 881295

E-mail:  
[citywalls.medicalcentre@nhs.net](mailto:citywalls.medicalcentre@nhs.net)

Web:  
[www.citywallsmedicalcentre.co.uk](http://www.citywallsmedicalcentre.co.uk)

## City Walls Medical Centre

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### Out of Hours Patient Services

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*Excellence in Care*



## Extended Hours Appointments

This service is based locally and enables all patients to **book a routine appointment, up to two weeks in advance** for outside of Surgery opening Hours, as follows:

### Monday to Friday

6.30pm - 9.30pm - Chester & Ellesmere Port  
6.30pm - 8.00pm Helsby (2 evenings Monday & Tuesday)

6.30pm - 8.00pm Tarporley (3 evenings Wednesday, Thursday & Friday)

6.30pm - 8.00pm Malpas & Neston (2 evenings Monday & Thursday)

### Saturday

9.00am - 2.00pm Chester, Ellesmere Port & Tarporley

9.00am - 12.00pm Malpas & Neston

### Sunday

10.00am - 3.00pm Chester & Ellesmere Port

9.00am - 2.00pm Tarporley

You will not be able to see your own GP but you will be seen by a qualified health professional such as a doctor or practice nurse.

**Call: 01244 385422**

**Monday to Friday between 8am – 6pm**

## NHS 111 Service

111 is the NHS non-emergency number. It's fast, easy and free. Call 111 and speak to a highly trained adviser, supported by healthcare professionals. They will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you.

NHS 111 is available 24 hours a day, 365 days a year. Calls are free from landlines and mobile phones.

Call 111 if:

-you need medical help fast but it's not a 999 emergency

-you think you need to go to A&E or need another NHS urgent care service

-you don't know who to call or you don't have a GP to call

-you need health information or reassurance about what to do next

**For immediate, life-threatening emergencies, continue to call 999.**

## Primary Care Unit

The Primary Care Unit is based at the Countess of Chester Hospital within the A&E Department. Patients can attend without an appointment and will be triaged by a Nurse and then directed to the Primary Care Unit or other suitable service to be seen.

**Appointments cannot be made over the telephone for this department,** patients must attend in person to be assessed.

This service is available between the hours of 6pm and 9pm Monday to Friday and 9am till 9pm weekends.

